Travelport Enhanced Ticket Itinerary User Installation Guide

Version 2.0, Release 11.0.0111.0

11th Mar 2011

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Document Control Sheet

Document History					
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1.0	11th Apr 10	Electronic Ticket Itinerary (ETI) for ETR JIRA ET# 5	Ranjeet Singh	Subodh Agrawal/ Ashish Jain	Nisha Sagar
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11.0.0111.0	4th Mar 11	RQ#0031: Install shield changes for product version(UAT Requirement (ET-A-003)) RQ#0033: In ETI, Set Default check on "Display Optional Fields Selection when generating the ETI Document".(UAT Requirement(ET-A-002)) **TD112**: ETI unable capture full PSGR name(PT:9869563)	Savita Kumari	Manjeet Sharma	Nisha Sagar
11.0.0111.0	11th Mar 11	Typos, grammar and sentence structure correction	Abigail Lee	Abigail Lee	Abigail Lee

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1. Introduction

1.1 Purpose of the Document

This document is the solution proposal for the ETI release. It describes in detail the steps involved to install the ETI release.

1.2 Scope

The scope for this document is limited to the ETI application only.

1.3 ETI Functional Items List

Functionality	Description
1) Electronic Ticket Itinerary Mask	This is used to get ticket details of active PNR from the HOST using XML API
2) Settings Mask	This is used to customise settings for Optional Fields in the Ticket Document
3) Template and Image Uploader Mask	Send requests to DPDS to upload default template for the ETI Document
4) Display Mask	Used to display generated ETI Document in the selected formats
5) Help Menu	Contains information about product and release version of ETI.

1.4 Pre-requisites

The following software should be installed on the computer before installing this setup.

- Galileo Desktop 1.x / 2.x
- Windows 2000 SP4 or Higher** (**Windows 7 is not supported)
- Adobe Acrobat 6.0 or higher
- Client ID Configured
- Microsoft Office (2003 or above) or Microsoft Office Viewer

2. Installation Steps

The Install Shield 2008 creates a setup file ETI V 11.0.0111.0.exe.

Click on this executable file of the ETI application.

2.1 Welcome Dialog Box

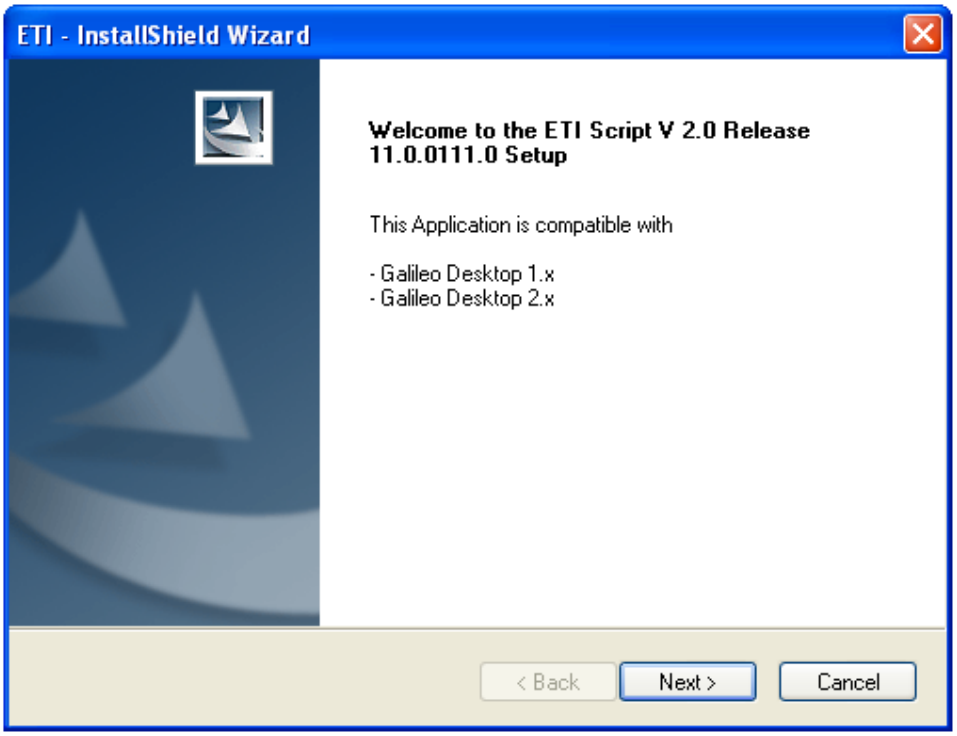

Figure 1

Click Next to continue.

2.2 Select Region

User will be able to select the region for the respective EULA.

By default the “Asia” region would be selected.

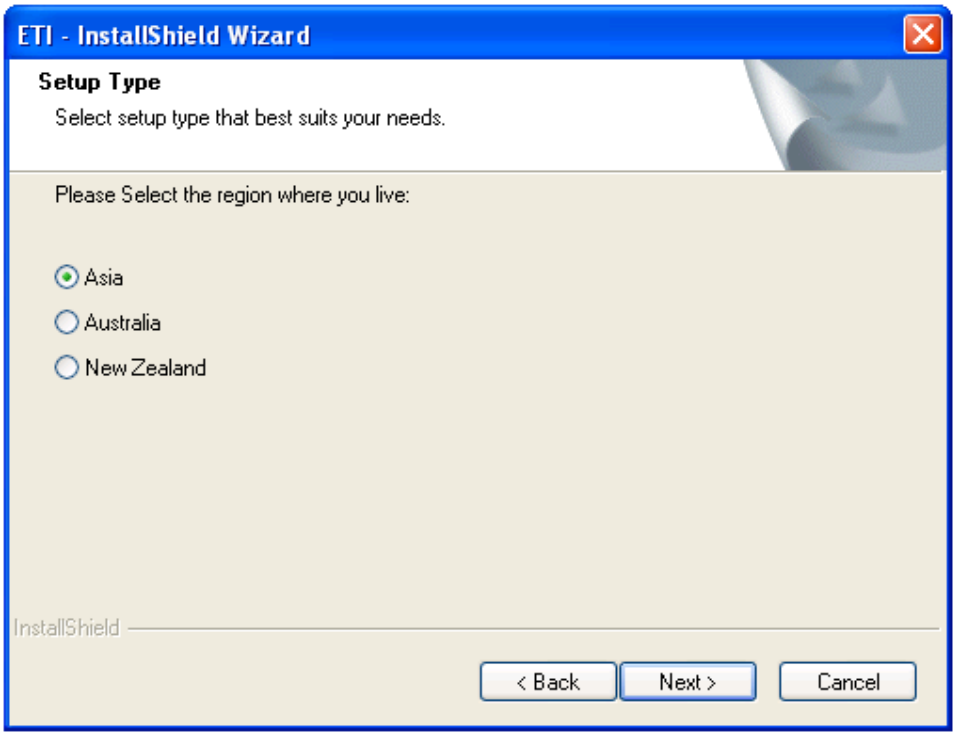

Figure 2

Click Next to upload the selected region’s EULA in next screen.

2.3 License Agreement

By default “Next” will be disabled (figure 3).

Click on the ‘I accept the terms…’ option will enable the “Next” button. Click “Next” to continue (figure 4).

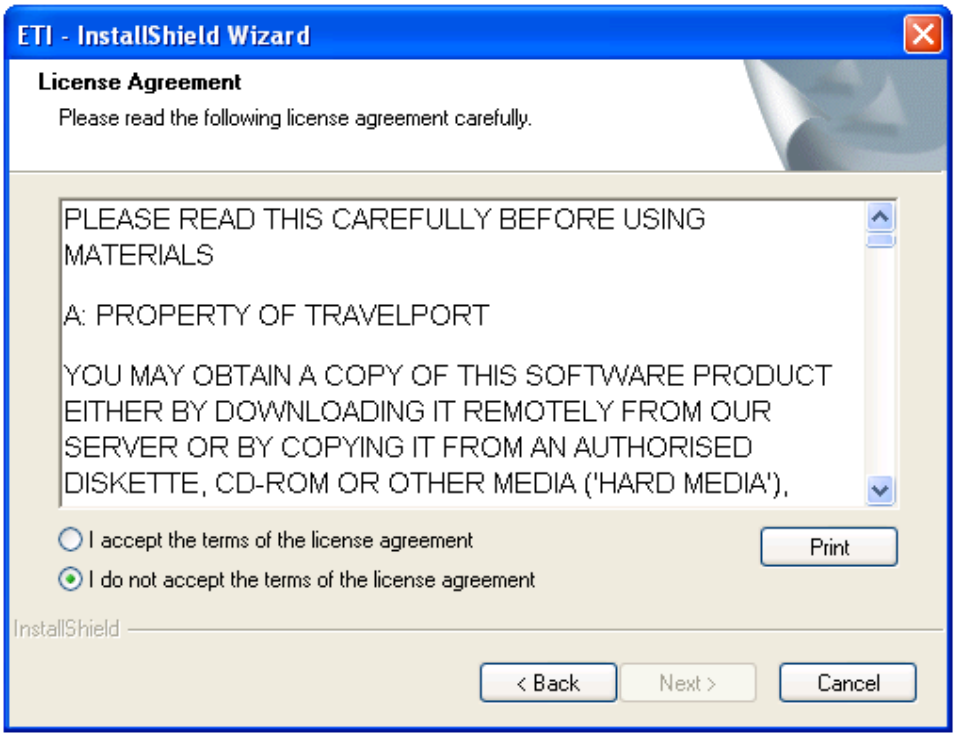

Figure 3

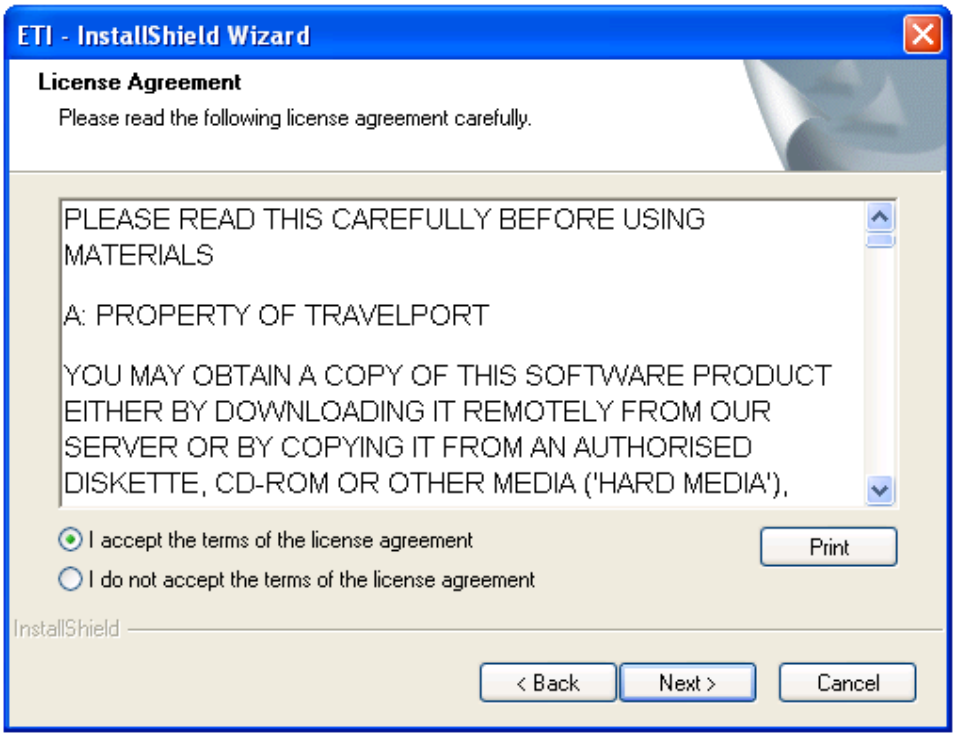

Figure 4

2.4 Installing Required Components

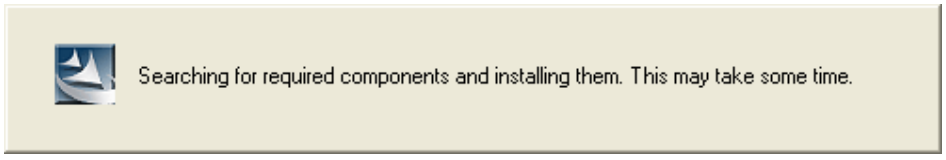

Figure 5

2.5 Enter Booking Agent Name

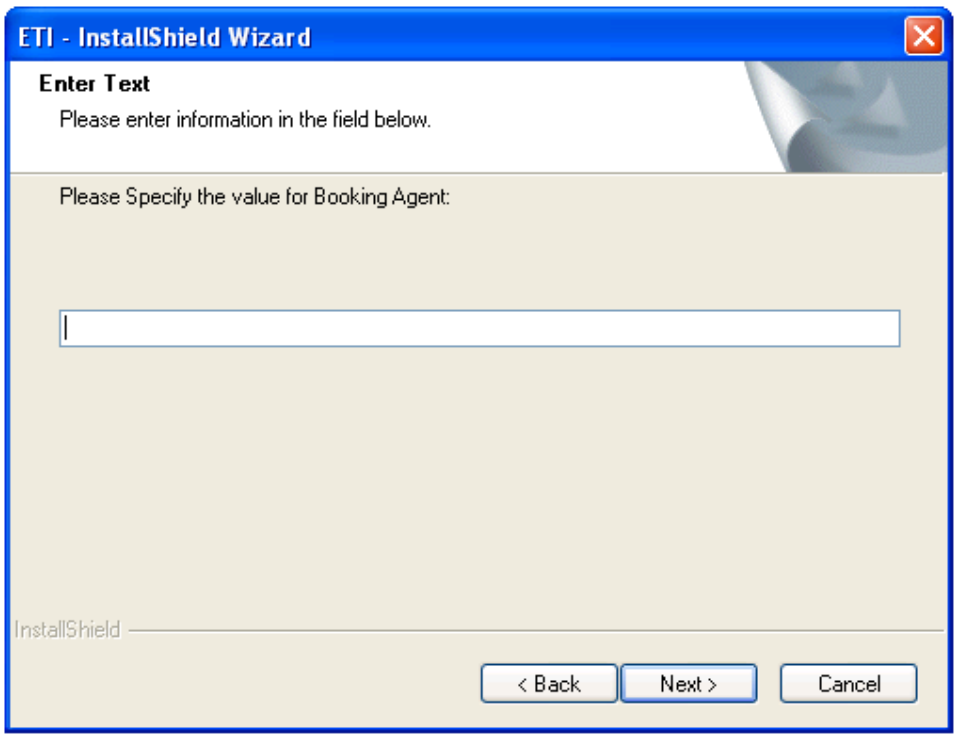

Figure 6

In the case that the user has not entered the agent detail and clicked on the “Next” button, the following message will be displayed (figure 7)

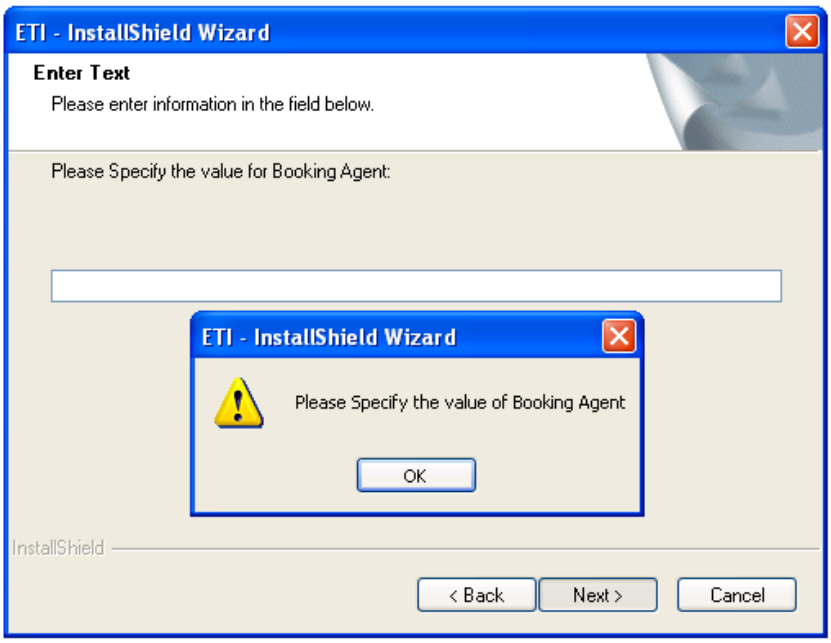

Figure 7

User will have to click on the “OK” button and then enter the booking agent detail e.g. “Galileo” (figure 8).

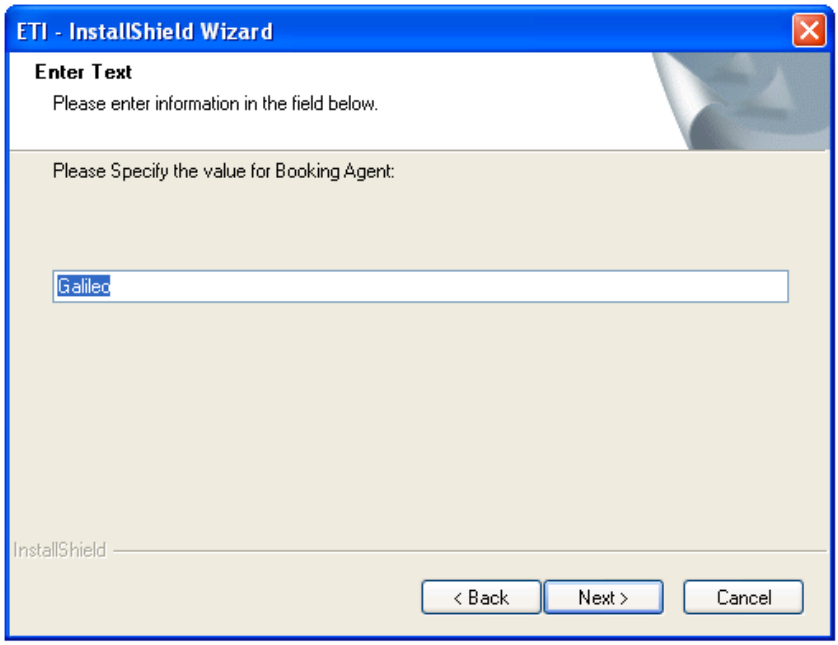

Figure 8

Click “Next” to continue.

2.6 Choose Destination Location

The default generated ETI Document path is C:\ETI (figure 9).

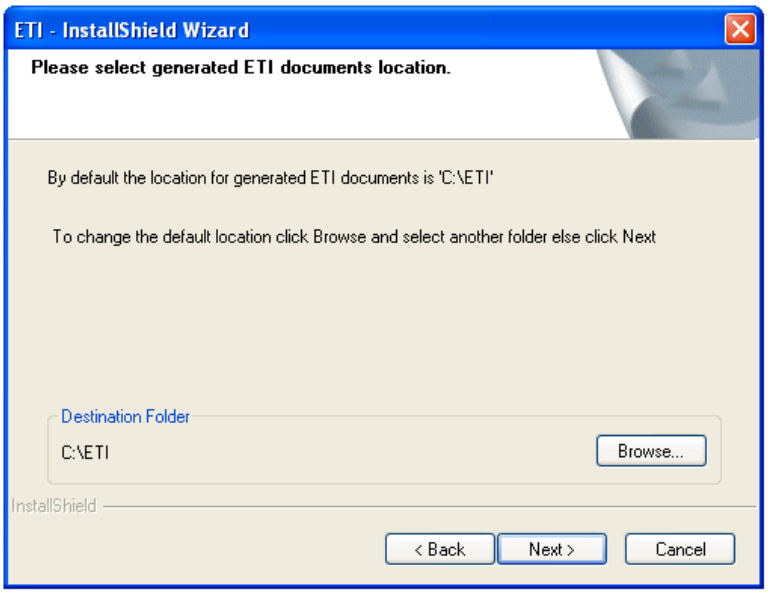

Figure 9

The user can change the default path by clicking on the “Browse” button. Select the preferred folder & click on the “OK” button. The selected folder path will be displayed in the textbox.

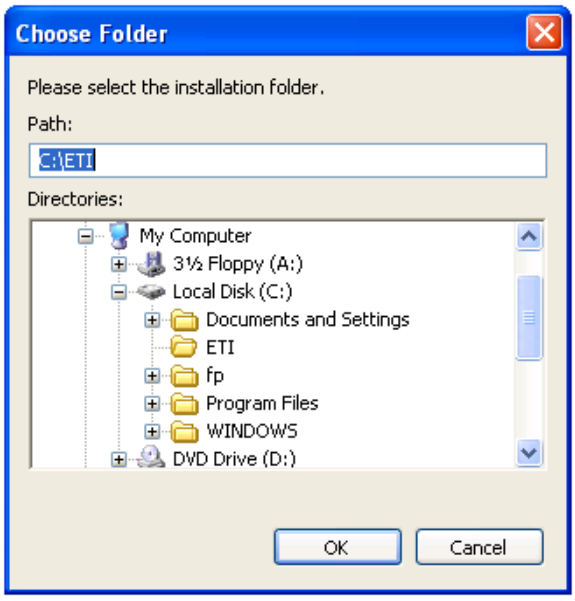

Figure 10

Select the appropriate location and click on “OK”.

Click “Next” to continue.

2.7 Select Default Format Type

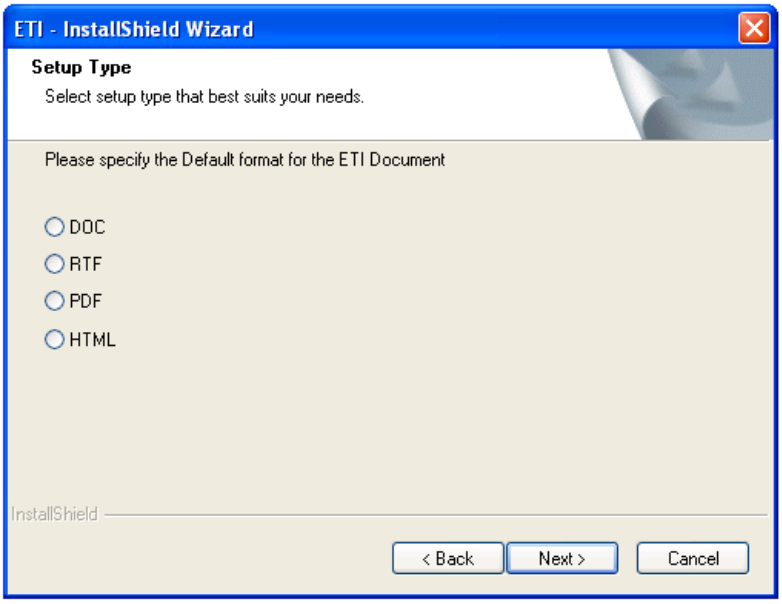

Figure 11

Please select one option for the default format for the ETI Document.

If the user clicks on the “Next” button without selecting a format option, the following message will appear (figure 12).

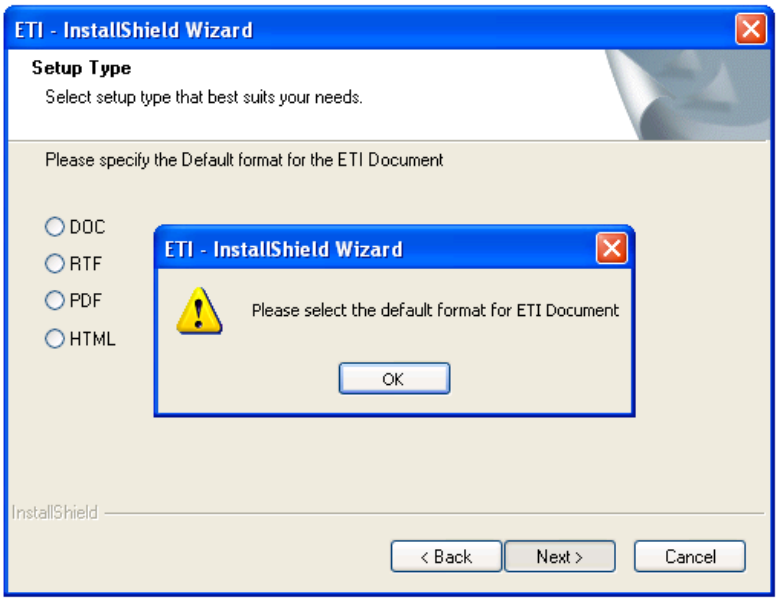

Figure 12

Click on “Ok” and then select a document type e.g. “PDF”.

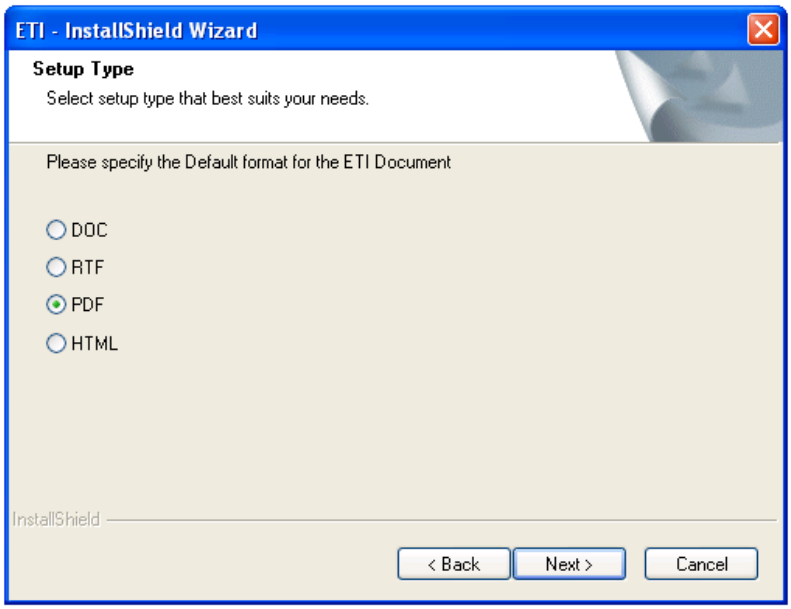

Figure 13

Click “Next” to continue (figure 13).

2.8 Setup Status

“ETI is configuring your new software installation”

After validating all the conditions, the setup would copy all the files on to the specified location. (Figure 14).

After the user installs the ETI application, a button will be added to the Custom Viewpoint Toolbar of Galileo Desktop. By default the ETI application Installer will search the vptoolbar.xml file in <Drive Letter>\fp\swdir folder & subfolders and if this file is found then installer will execute the following steps:

If entry with respect to the ETI application is not available in the VpToolbar.xml file then append a new entry for the ETI button and add required tag to the end of the vptoolbar.xml file.

In the case that the vptoolbar.xml file is not found, the installer will create the vptoolbar.xml file under the <Drive Letter>/FP/SWDIR folder only.

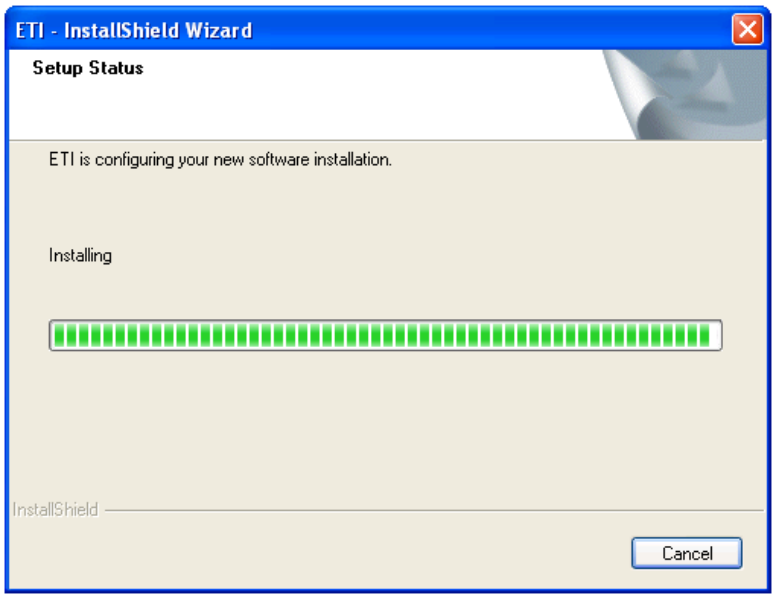

Figure 14

When installation is complete, the below window will appear (figure 15).

This is the confirmation screen telling the user that the setup has completed successfully.

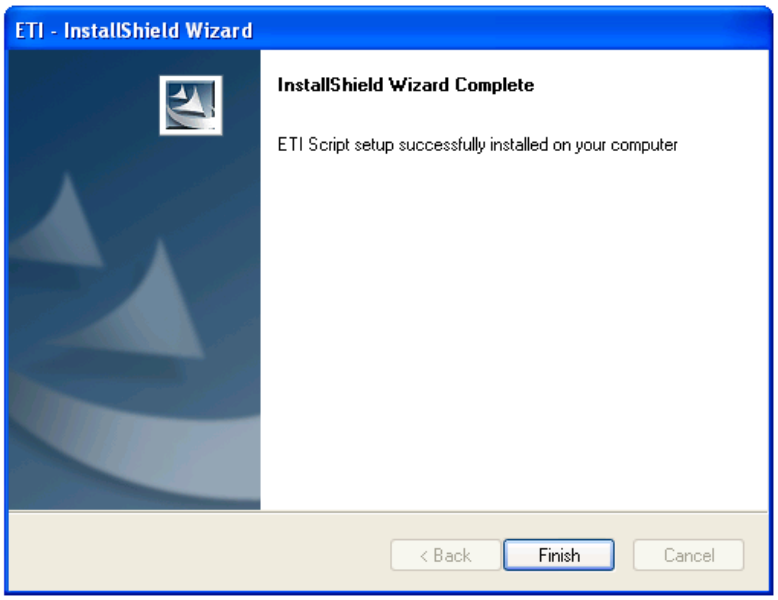

Figure 15

Important Notes:

1. The location of the main configuration file is:
   "<Drive>\fp\swdir\CustomViewpoint\ETI\Settings.xml".

2. The location of ETI screen configuration file is:
   "<Drive>\fp\swdir\CustomViewpoint\ETI\TempSettings.xml".

3. The location of the installed ETI Application is:
   "<Drive >\fp\swdir\CustomViewpoint\ETI"